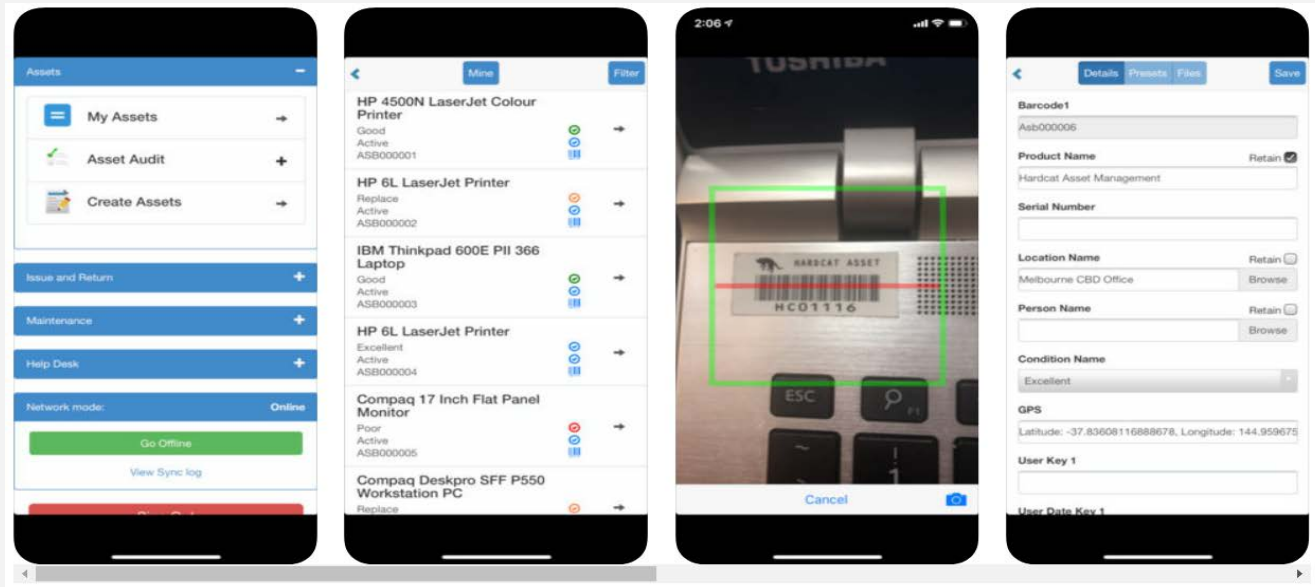


Hardcat

MiCat

**Smartphone and
Tablet Application**

Hardcat - MiCat



Hardcat specialises exclusively in asset management and the related areas of integrated help desk and maintenance management.

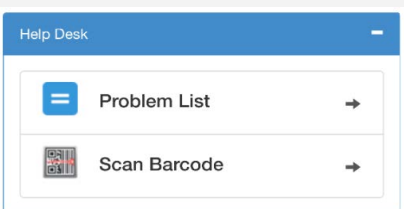
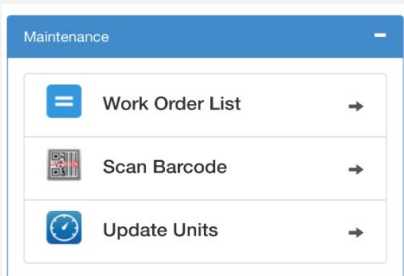
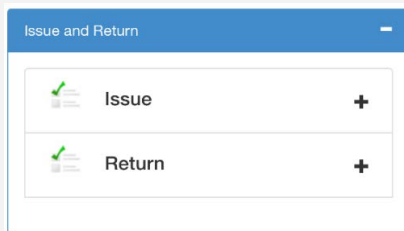
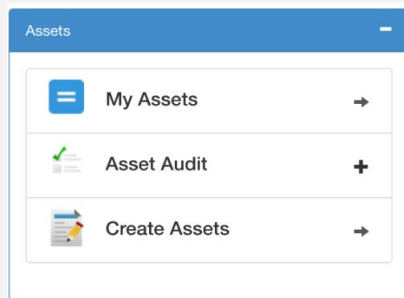
The Hardcat smartphone and tablet application referred to as MiCat allows asset, issue and return, maintenance and help desk functions to be performed anywhere anytime. Mobile users can complete inspections, view detailed asset history, and easily track parts and labour in real time. It enables simple, fast, and reliable communication between the office and field.

Work performed is reflected back to the Hardcat database immediately with no manual upload/download of data. Off-line mode in a non-connected state, stores data locally on the device and allows MiCat access in areas with limited or no Internet/Wi-Fi.

MiCat allows deployment to a wider number of users due to its ease of implementation and use.













MiCat is free and ready for you to download from iOS and Android App stores.

Hardcat - MiCat Application



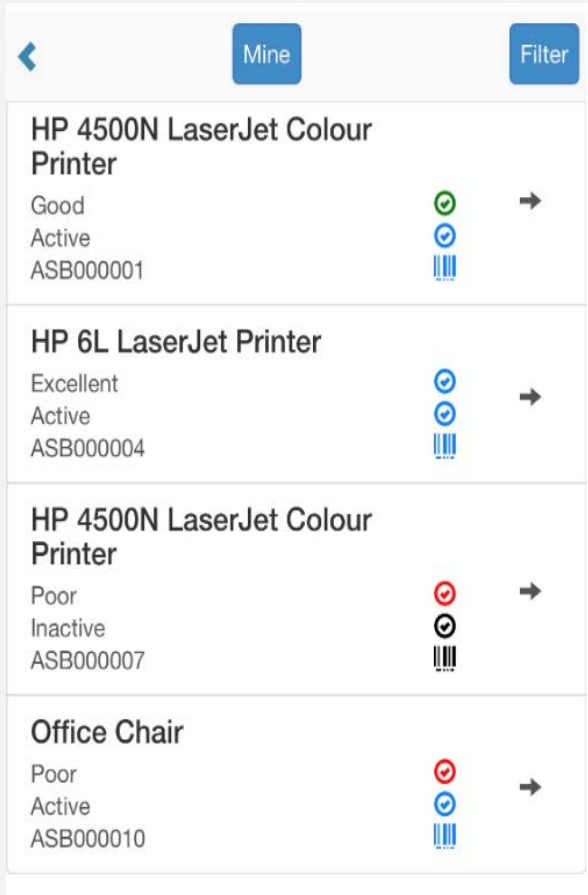
- Each staff member has access to assets they are responsible to manage
- Create new assets and edit existing assets in the field
- Create new and edit existing work orders in the field
- Ability to scan barcode to locate individual assets and work orders
- Ability to perform asset issue and return functions in the field
- Configurable colour coordinated asset lists to highlight asset status & condition
- Unique login for each user with configurable data access permissions
- Data is instantly synced back to the Hardcat database
- Conduct ad-hoc asset audits
- Ability to update assets' specific units of measure while out of the field such as kilometres, tyre pressure, litres of fuel, no. of cycles, usage
- Access to all files attached to assets allowing you to view photos, service manuals and any other documents that are attached to the asset
- Fully integrated with the smartphone camera allowing you to capture photos of assets and work orders
- Cost effective concurrent user licenses
- Rapid setup and ability to connect to existing Hardcat database
- Intuitive and user friendly interface
- Connects to the Hardcat database over an IP connection (Wi-Fi, 3G, 4G, GSM)
- Ability to view and edit work orders presets, actions, details and more...













Hardcat - MiCat Benefits

Mine		Filter
HP 4500N LaserJet Colour Printer Good Active ASB000001	  	→
HP 6L LaserJet Printer Excellent Active ASB000004	  	→
HP 4500N LaserJet Colour Printer Poor Inactive ASB000007	  	→
Office Chair Poor Active ASB000010	  	→

- Asset management and accountability is disseminated throughout the organisation resulting in massive cost savings and reduction in asset losses
- Asset register is kept up to date and is no longer the responsibility of one person or department
- Dramatically reduce incident report and response times by creating ad-hoc work orders in the field
- Scan barcode of the asset in the field to find maintenance activities that need to be performed on it and/or view full asset details
- Re-allocate an assets location/person ownership in the field reducing the need to go back to head office
- Quick colour check to see faulty assets or actions required
- Each user only sees their own assets and work orders
- Master data set is always up to date and accurate
- Audit assets far more frequently with less project management overheads
- Real time monitoring of asset use to automatically trigger further actions such as maintenance tasks

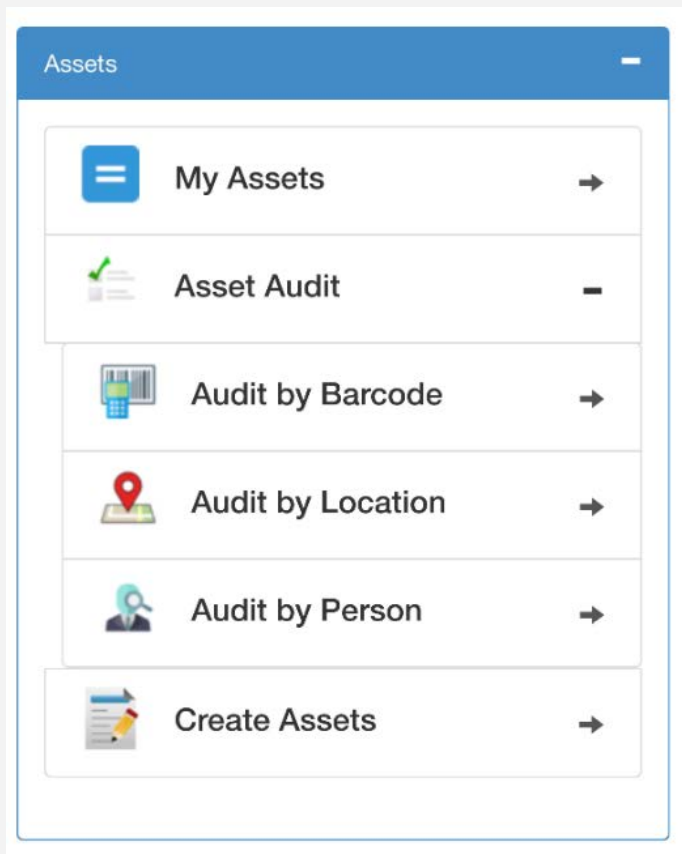
Hardcat - MiCat Features



Mine		Filter
HP 4500N LaserJet Colour Printer Good Active ASB000001	  	→
HP 6L LaserJet Printer Excellent Active ASB000004	  	→
HP 4500N LaserJet Colour Printer Poor Inactive ASB000007	  	→
Office Chair Poor Active ASB000010	  	→

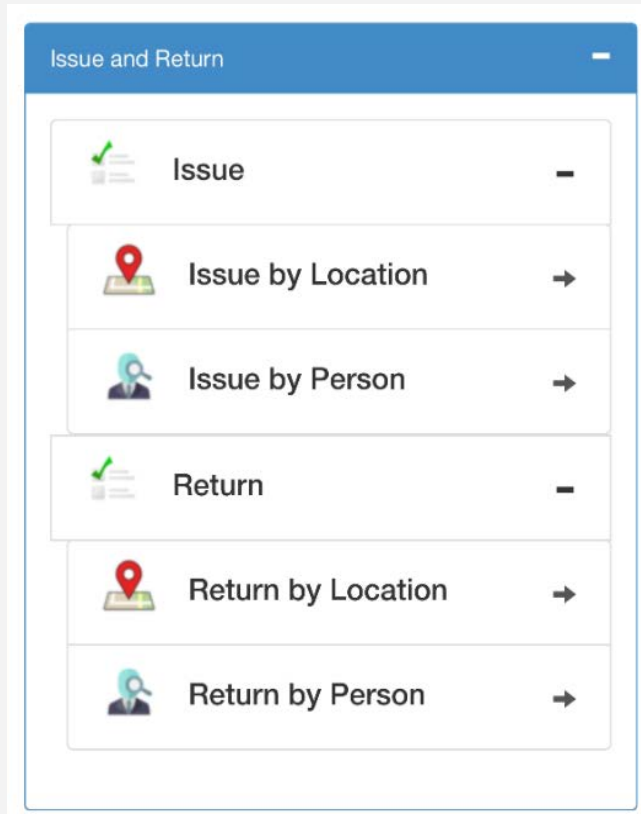
- Real time monitoring of asset use to automatically trigger further actions such as maintenance tasks
- Field agents can view schematics, service manuals and photos illustrating the condition of the asset
- Field agents can take photos to show completed work, assets current condition or work orders that need to be completed
- No longer need for expensive PDA device purchases and increases adoption of asset management culture throughout the organisation
- In-house staff, client staff can easily download the App and setup the App server for immediate use
- Minimal user training required and rapid staff adoption
- Ensures that field staff are actually performing the correct actions on the appropriate asset in a timely fashion

Hardcat - MiCat **My Assets**



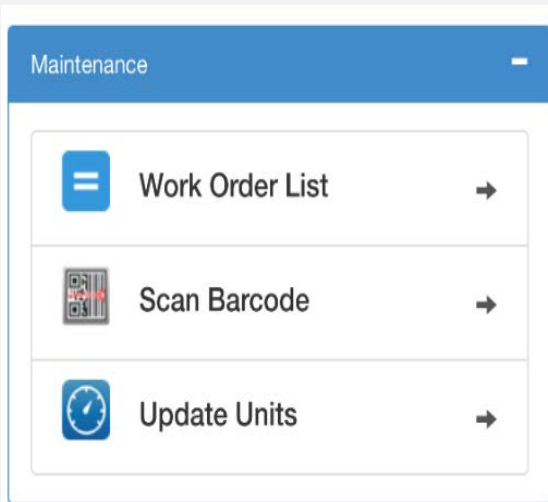
- Shows a list of all assets that are assigned to the user who is logged into MiCat
- User can view and edit the following fields of their assets:
 - Description
 - Location
 - Person
 - Cost Centre
 - Condition
 - Status
- The user can view existing files and photos and attach new files and photos to the asset
- The asset list can be further filtered by Person and Location fields
- Each asset in the list has two configurable colour dots to indicate the assets current status and condition such as green to represent an asset in 'Good' condition and red to represent an asset in 'Faulty' condition.
- Asset audit by:
 - Barcode
 - Location
 - Person
- Assigning assets that are scanned to the selected Location or Person reduces scope of audit ensuring targeted and specific audits

Hardcat - MiCat Issue and Return



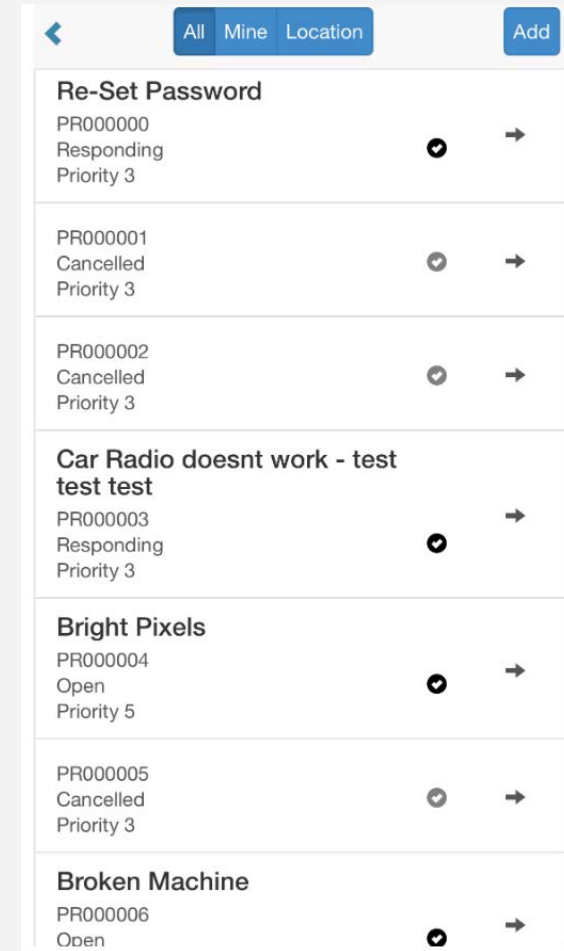
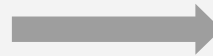
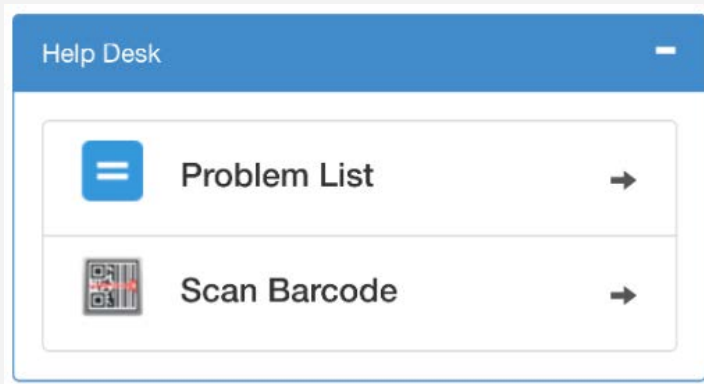
- This function allows MiCat users to check-in (issue) and check-out (return) assets by:
 - Location
 - Person
- The ability to issue and return assets on a mobile device increases efficiencies

Hardcat - MiCat Maintenance



- Shows a list of work orders that are assigned to the user who is logged into MiCat
- User can modify the filter and choose to view all work orders in the system
- User can also create new work orders and link them to an asset
- User can view and edit the following fields of a work order:
 - Description
 - Service Date
 - Service Time
 - More Text
 - Asset Condition (pull-down list)
 - Location (scan-able field)
 - Engineer (scan-able field)
 - Status (pull-down list)
 - Priority (pull-down list)
- The user can view existing files & photos and attach new files and photos to the work order
- User can view/edit/create work order actions
- User can view and edit work order presets
- User can scan an asset barcode to find outstanding work orders for that particular asset thereby reducing the time needed to scroll through the work order list
- This feature can be used to check if any asset has any associated work order - creating efficiencies for field staff
- Scan asset barcode and update its units, which is configurable in the Hardcat database. Different types of units can be recorded against an asset such as kilometres, tyre pressure, litres of fuel, number of cycles, usage as an example
- Unit types are configurable and are applied against all assets

Hardcat - MiCat Help Desk



A screenshot of the problem list view. At the top, there are filter tabs: 'All', 'Mine', and 'Location', and an 'Add' button. The list contains several work order entries, each with a title, ID, status, priority, a checkmark, and a right-pointing arrow.

Title	ID	Status	Priority	Action
Re-Set Password	PR000000	Responding	Priority 3	✓ →
	PR000001	Cancelled	Priority 3	✓ →
	PR000002	Cancelled	Priority 3	✓ →
Car Radio doesnt work - test test test	PR000003	Responding	Priority 3	✓ →
Bright Pixels	PR000004	Open	Priority 5	✓ →
	PR000005	Cancelled	Priority 3	✓ →
Broken Machine	PR000006	Open		✓ →

- Filter problem list by "all open" or just those assigned to you or a specific location
- On the problem list, the following fields are displayed:
 - Barcode
 - Description
 - Status (pull-down list)
 - Priority level (pull-down list)
- To view the full problem simply click on desired problem record
- Once field technician completes and closes a work order, it is automatically removed from the technicians list and updated in the Hardcat database



Let us help you sales@hardcat.com

Hardcat Australia | UK | South Africa | USA

Hardcat Head Office

253 Park Street South Melbourne VIC 3205 +61 3 9695 5400

www.hardcat.com