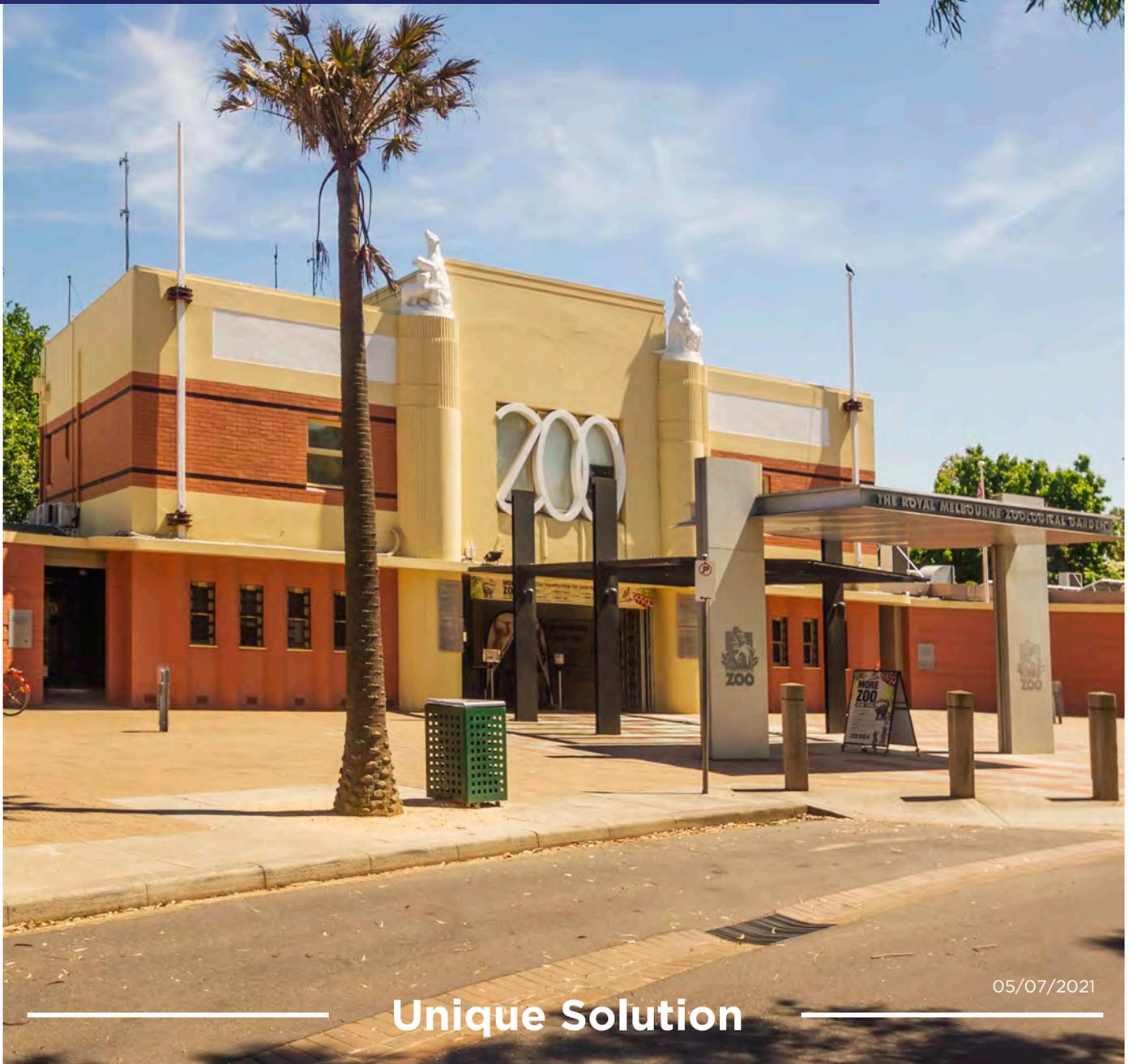




**HARDCAT**  
Asset and Incident Management

# Digitising Asset and Incident Management



05/07/2021

Unique Solution



# Configuration Selected by Zoos Victoria

## MODULES

Asset Register	<input checked="" type="checkbox"/>	Purchasing	<input type="checkbox"/>
Barcoding	<input checked="" type="checkbox"/>	Help Desk/Service Desk	<input checked="" type="checkbox"/>
RFID Sentinel (Fixed)	<input type="checkbox"/>	Stock/Consumables Control	<input type="checkbox"/>
Depreciation	<input type="checkbox"/>	Web Interface	<input checked="" type="checkbox"/>
Preventative Maintenance	<input checked="" type="checkbox"/>	Geo Visualisation	<input checked="" type="checkbox"/>
CCTV Incident Creation	<input type="checkbox"/>	Report Generator	<input checked="" type="checkbox"/>

## MOBILITY

MiCatX iOS App	<input checked="" type="checkbox"/>	Asset Data Capture	<input checked="" type="checkbox"/>
MiCatX Android App	<input checked="" type="checkbox"/>	Asset Audit	<input checked="" type="checkbox"/>
Barcoding	<input checked="" type="checkbox"/>	Stock Data Capture	<input type="checkbox"/>
RFID Popcorn Audit	<input type="checkbox"/>	Stock Audit	<input type="checkbox"/>
RFID Locator	<input type="checkbox"/>	Connected State	<input checked="" type="checkbox"/>
		Disconnected State	<input checked="" type="checkbox"/>

## INTERFACES

Auto Discovery Software	<input type="checkbox"/>
Microsoft Active Directory	<input type="checkbox"/>
Other	<input checked="" type="checkbox"/>

## CLOUD OR ON-PREMISES HOSTING

On-Premises	<input checked="" type="checkbox"/>
Hardcat Cloud	<input type="checkbox"/>

## DATABASE

Microsoft SQL	<input checked="" type="checkbox"/>
Oracle	<input type="checkbox"/>

# Why is digitising asset management so critical?

Digitisation can help businesses expand, improve safety, reduce operating costs, and create an agile working environment. Asset data has great potential for unlocking meaningful insights that will make way for preventive maintenance, and optimising operational decisions.

Preventative maintenance (planned/informed maintenance) is more cost effective than reactive and increases the life cycle of assets, increasing return on investment.

Zoos Victoria decided it was time to bring digitisation to their asset management functions. And that captured data has been providing the bottom-line benefits and strategic advantages that Zoos Victoria is looking for.

Centralised visibility of the full range of assets introduces immediate benefits including life-cycle management and better planned maintenance.

Zoos Victoria's decision to digitally transform their Asset Management processes has resulted in bottom-line benefits and strategic advantages.

At the end of the day, it all comes down to being in a much better position to start analysing all the data and being more strategic about managing costs, improving efficiencies and extending the life and safety of assets.



# Why is digitising incident management so critical?

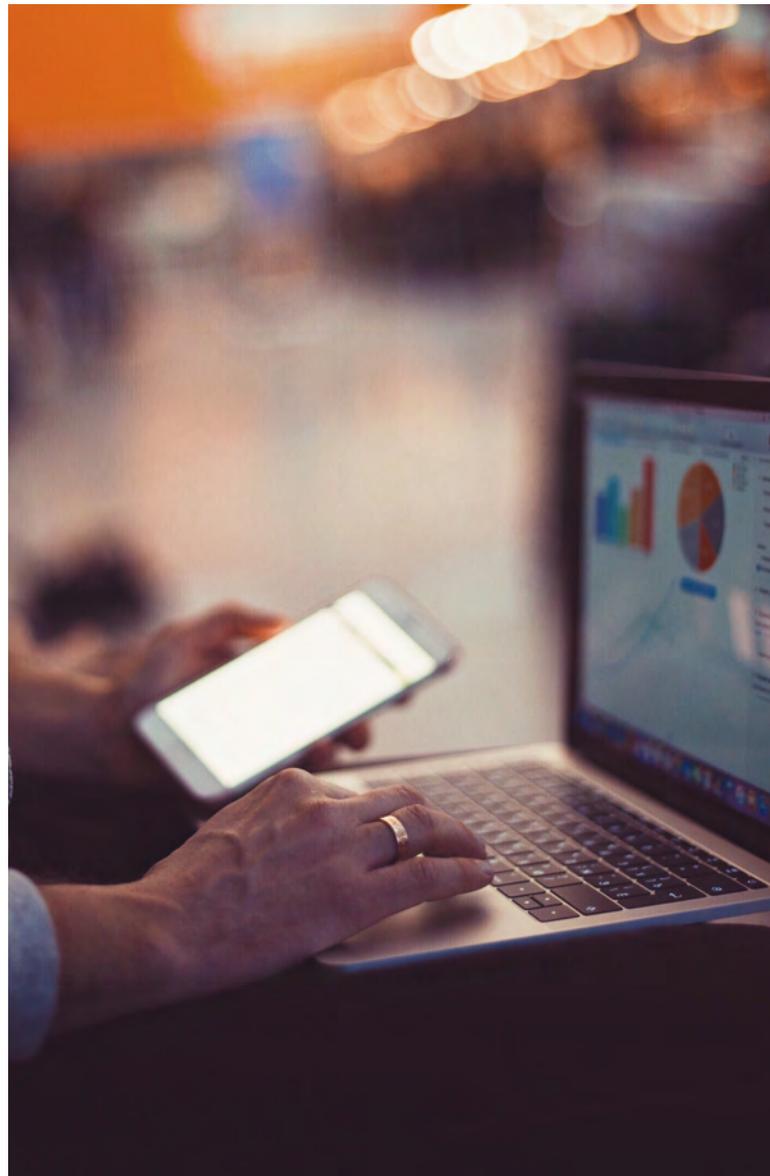
Digitised Incident Management is a key part of managing any operational critical or risk assets, to provide ease and speed of management of:

- risk and compliance
- asset and personnel/visitor safety
- minimising downtime of assets and increase productivity
- Historical data for making informed decisions on life-cycle and replacement of assets

A quick response (and this is where digitising assists) decreases the impact of the incident, minimises asset and equipment damage, and allows you to run operations as expected.

Incident management is critical to Zoos Victoria because it improves MTTR (Mean Time To Repair) and reduces equipment downtime.

But most important of all - it improves visitor experience and safety.



# Driving efficiencies, Sustainability and Cost Savings



Zoos Victoria for the last nine years has been utilising the Hardcat Asset Management System, particularly the Preventative Maintenance module, to manage a large asset base consisting of animal enclosures, equipment, vehicles and public facilities.

The reporting capability of the Hardcat solution allows maintenance supervisors to forecast Maintenance activities and associated costs. The Alerts and Notifications functionality is configured to automatically generate and distribute reports upon creation of Work Orders.

Additionally, Alert emails are generated and sent when Work Order statuses change from 'Raised' to 'In Progress' and 'In Progress' to 'Closed'. Reports containing detailed information about the Work Order and Task Assets are attached to the Alert emails.

Our Hardcat system handles all of our risk and compliance-related inspections, incident management, preventative, and reactive maintenance, facilities management, work requests and work orders.

Digitisation provided inspection teams with an efficient and very quickly way to log issues. Which would then raise a work order if any inspection item might have failed.

Our system handles all of our risk and compliance-related inspections, incident management, preventative, and reactive maintenance, facilities management, work requests and work orders.

Hardcat has allowed us to have better financial control of all assets through reviewing our budgeting, planning and procurement policies and procedures, as we have better visibility of all the relevant dynamic data".

Stuart Allen  
Project Procurement Policy Conveyor  
Zoos Victoria.

# Maintenance and Mobile Work Orders

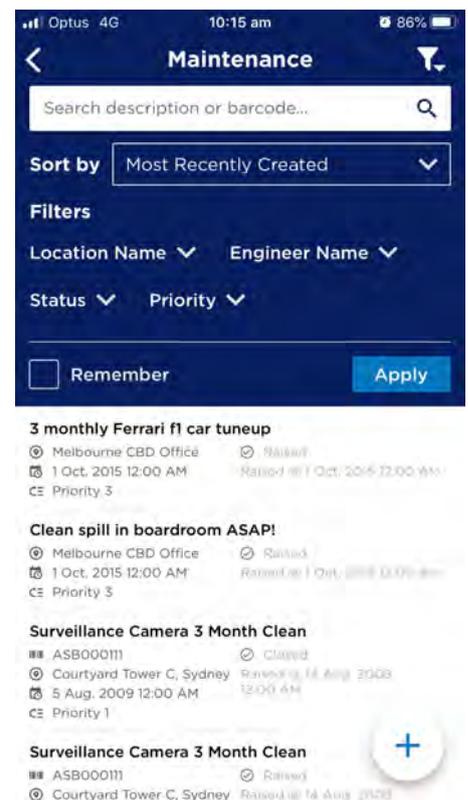


Work Orders are accessed by the maintenance teams through HardcatWeb and on Apple iPad mini tablets using the MiCatX mobile app.

Maintenance teams record results, actions taken and additional notes by completing checklists that were formerly paper-based. The digitised checklists provide critical time and cost-saving benefits for the organisation.

Maintenance tasks have been configured to automatically generate Work Orders which ensure that all assets are inspected and maintained regularly to comply with ISO 55000 and 55001 Asset Management Standard.

All Hardcat features comply with ISO 55000 & 55001 Asset Management Standard.





# HARDCAT Asset and Incident Management

Hardcat solutions have been chosen by over 2,000 of the world's most prestigious corporate and government bodies in 121 countries around the world.

Why would you hesitate to join our list of satisfied clients, they have already performed your due diligence for you.

No one has our credentials or credibility when it comes to asset management solutions.

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