

## Open Hardcat

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Hardcat recognises that an entire solution is often comprised of lots of different systems and we are dedicated to ensuring that the user experience is seamless, regardless of the systems involved. Hardcat therefore embraces system interoperability which we achieve by a suite of powerful tools and techniques.

Out of the box, Hardcat provides users with a powerful import and export capability. Imports/exports can be scheduled to meet data synchronisation requirements.

For **real-time** activities, the Hardcat Services Team can tailor an interface to meet an organisation's exacting requirements. The team will work closely with the customer and their (potentially) many product partners to answer the following questions...

- What systems need to 'talk'?
- Why?
- Who will be performing the integration?
- What technologies are available to 'talk' to the other systems?
- What data transformation needs to take place between systems?
- What information goes in and what information goes out?

For complex integration exercises with fairly closed systems, Hardcat can engage via an Information Broker – a set of tables or files which reside between systems and are shared by various parties – thus ensuring that only the required information is shared and the most appropriate integrators and vendors are consuming data.